

SAP BusinessObjects BI Platform 4.0: Administering Servers BOE320

This three-day instructor-led course explains and demonstrates the purpose and configuration of each server component in the SAP BusinessObjects Business Intelligence Platform. You will install and configure each component and learn how information flows from server to server for system processes such as logging onto the system, scheduling reports and viewing reports. You will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practise troubleshooting system problems when they arise.

The business benefit of this course is that it provides a foundation for System Architects/Administrators who are responsible for administering servers on the SAP BusinessObjects Business Intelligence Platform.

On completion, delegates will be able to:

Install and manage the SAP BusinessObjects Business Intelligence Platform.

Who should attend?

The target audience for this course is System Architects/Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

Prerequisites

- Account and content management in SAP BusinessObjects Business Intelligence Platform.
- Security concepts in SAP BusinessObjects Business Intelligence Platform.
- Familiarity with SAP BusinessObjects BI Launch Pad.

Practical work

Practical sessions will reinforce many of the topics covered and are used extensively throughout this course. These allow delegates to have direct hands-on practice using SAP BusinessObjects Business Intelligence Platform server components to build confidence in the techniques required to effectively install and manage a solution.

Course Duration

3 days

Course Contents

SAP BusinessObjects Business Intelligence Platform

- Understanding Business Intelligence
- Understanding the architecture

Installation and Configuration

- Server-side preparation and installation
- Client-side preparation and installation

Server Administration and Management

- Using the Central Configuration Manager (CCM).
- Using the Central Management Console (CMC).

Managing Web Applications

- Managing the Web Application Servers

Managing the Central Management Server Databases

- Managing the Central Management Server and the System Database
- Managing Auditing

Managing the File Repository Servers

- Managing the File Repository Servers
- Using the Repository Diagnostic Tool

Managing the Adaptive Servers

- Understanding Adaptive Job Servers
- Understanding Adaptive Processing

Course Contents (cont.)

Managing the Crystal Report Servers

- Managing the Crystal Report Servers

Managing the Web Intelligence Servers

- Managing the Web Intelligence Servers

Managing the Connection Servers

- Managing the Connection Servers

Managing the Dashboard Servers

- Managing the Dashboard Servers

Managing the Explorer Servers

- Managing the Explorer Servers

Managing the Event Servers

- Managing the Event Servers

Troubleshooting the SAP BusinessObjects Business Intelligence Platform

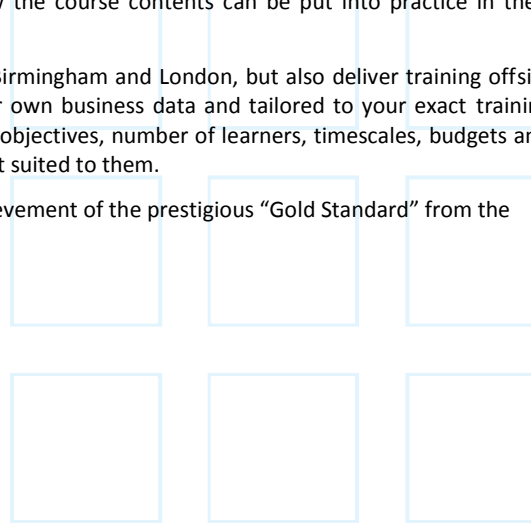
- Best practices for Troubleshooting
- Troubleshooting the SAP BusinessObjects Business Intelligence Platform.

Acuma Education

All Acuma courses are delivered by trainers who are highly experienced consultant practitioners. This rich project experience coupled with professional training skills helps delegates to focus on how the course contents can be put into practice in their workplace.

Acuma delivers courses from dedicated training facilities in Manchester, Birmingham and London, but also deliver training offsite using suites of laptops, with the option to customise courses to use your own business data and tailored to your exact training needs. The most appropriate training format depends upon your training objectives, number of learners, timescales, budgets and delivery logistics. Whatever your needs, Acuma will find the approach most suited to them.

Acuma Education's seal of quality is demonstrated through consistent achievement of the prestigious "Gold Standard" from the Learning and Performance Institute.



Acuma is an Information Management (IM) Specialist. Acuma is part of the Saksoft group and provides solutions, which are unique, flexible and cost-effective service blending local high value consultancy and global high quality project delivery. Acuma delivers business improvements by drawing together strategy, technology and methods of Information Management into a single philosophy called the Information Value Model (IVM).